

Order #  Invoice #

## Change of Mind Policy

**Full Price Items:** Items can be returned for a full refund within 7 days of receipt or exchanged within 14 days.

**20% off sale items:** Items reduced by up to 20% can be exchanged within 7 days.

**More than 20% off:** These sales are final and no refund or exchange for change of mind is allowed.

All items must be unused and accompanied by all original manufacturing tagging and packaging.

## Skis, Snowboards

Once equipment is mounted, assembled or adjusted, the equipment and/or its parts cannot be returned or exchanged.

## Boots, Footwear

Once shoes or boots have been worn they cannot be exchanged. Snowbound Sports recommends wearing boots indoors to keep the treads clean while testing fit.

Returns or exchanges are not permitted for a boot that has been heat-molded or customised for fit.

## Manufacturer Defects

Snowbound Sports can help facilitate returns and replacements of defective products within their warranty period. Ultimately, the manufacturer makes the determination if a product meets the requirements for replacement.

## Exchanges

Products being exchanged must be accompanied by this exchange form. We will ship the replacement as soon as we receive the original return.



### Address

Name		
Street Address		
City	State	Postcode



### Send Returns to:

Snowbound Sports  
279 Penshurst St  
Willoughby 2068



### Product for Return

Qty	Product Code	Description	Reason for Return



### Exchange

Qty	Product Code	Description	Size	Colour

If you have any further questions please call us on 02 9417 4111 or email [shop@snowbound.com.au](mailto:shop@snowbound.com.au)

Thank you for shopping with Snowbound.